



**SPACE**



**Empowering**  
your Digital  
Transformation  
Journey



# SPACE

## Fact Sheet

**Space Hellas S.A.** is a well established System Integrator and Value Added Solutions/Service Provider, holding a leading position in the high technology arena since 1985. Space Hellas designs, supplies, implements and supports integrated ICT and Security solutions for the financial, enterprise, public and defense sectors.



### Financial Data

2020 consolidated turnover: **€80,7 million**  
EBITDA: **€6,8 million**

### Presence

**Space Hellas** Headquarters are situated in Athens, with branches in Athens, Thessaloniki, Patra, Heraklion Crete, Ioannina, Farsala and Nicosia Cyprus. International presence, with subsidiaries in **Cyprus, Romania, Serbia, Malta, Jordan** and with activities in **Germany, Netherlands, Albania** and the **Middle East**.

### Shareholders

**Space Hellas** is listed on the Athens Stock Exchange Market since 2000. Alpha Bank holds almost **19,30% of its share capital**, while **major shareholders hold the 50,30%**.



### Certifications

Quality Management (**ISO 9001:2015**)  
Information Security Management (**ISO 27001:2013**)  
Environmental Management (**ISO 14001:2015**)  
Business Continuity Management System (**ISO 22301:2019**)  
IT Service Management System (**ISO 20000-1:2018**)  
Management of Health & Safety (**ISO 45001:2018**)  
National EU NATO Secret



### Market Sectors

Financial Services, enterprise and Telco, Public Sector and Defense

### Solutions

- Data Communication & Networks**
  - Wired & Wireless
  - Data Center Networking
  - Campus LAN & WLAN
  - WAN & SD-WAN Networking
  - Software Defined Networking (SDN)
  - IoT & Industrial Networking
  - Wireless Security & Location Analytics
  - Microwave Communication
  - Network Management

- Telecom Services**
  - Data Solution for Carriers
  - Capacity Services
  - Telecom Services Outsourcing
  - Colocation Services
  - CPE & Customers Support
  - Data Solution for Corporates
  - Ethernet Connectivity L2
  - MPLS VPN L3
  - DIA & Broadband
  - SD WAN
  - Cloud Connectivity

- Unified Communications & Collaboration (UCC)**
  - On-premises/Cloud UCC
  - Contact Centers
  - Video Conferencing Solutions
  - Call Recording Solutions
  - Call Accounting & Billing Solutions
  - IP-DECT/Wi-Fi Solutions
  - SMS/GSM/IP FAX
  - Professional Services

- IT**
  - Virtualization Platforms, Cloud Computing, Application Delivery Storage Consolidation & Unification, Data Management
  - Backup, High Availability and Disaster Recovery/BCP
  - IT Intelligence & Monitoring (Space Hellas Pulse), Service Level Management, OSS
  - (Operation Support Systems)

- GRC**
  - Personal Data Protection Program (GDPR)
  - Data Protection Officer Services (DPO)
  - Information Security Management System (ISO 27000)
  - Chief Information Security Officer Services (CISO)
  - Compliance to NIS requirements
  - IT Audits
  - Business Continuity Management System (ISO 22300)
  - Risk Management (ISO 31000, NIS, ISO 27005)
  - Quality Management System (ISO 9000)

- Cybersecurity**
  - Network Security
  - Industrial & IoT Security
  - Application Security
  - Endpoint Security
  - Content Security
  - Cloud Security
  - Multi-factor Authentication
  - Security Information Event Management
  - User & Entity Behavioral Analytics
  - Network Access Control and Segmentation

- Security Systems**
  - CCTV/IP HD Surveillance, Video Analytics, Number Plate Recognition, Biometrics, Perimeter
  - Protection, Access Control, Intrusion Detection
  - Homeland Security, Integrated Security Systems

- Infrastructure**
  - Data Centre Infrastructure Structured Cabling, Electrical and Mechanical Installations

- Applications**
  - Fleet/Asset Tracking & Management, Telemetry Security Platforms (Space Hellas Guardian™), Training Simulators
  - Audio Visual Applications and Systems Digital Signage



## Services

- Nationwide Technical Support through an awarded state of the art, ITILv3 process compliant 3 in 1 (Network Operation Centre, Security Operation Center, Service Desk) 24/7 Support Center
- Installation, Configuration, Deployment, Maintenance
- SLA Compliance
- Value-Added Services & Professional Services
- Managed Services (Cloud, System, Communication, Security and Support)

### Professional Services

- Cybersecurity Red & Blue Teaming
- Phishing Readiness Audit & Security Awareness
- Network Mapping & Analysis
- WLAN Site Readiness Assessment
- Cyber Security Audit, Consulting & Roadmapping
- Compliance Audit and Remediation
- Digital Forensics
- OS & Service Hardening

### R&D

- Applications Development & Systems Integration
- National and International Co-funded Projects
- Defense Projects

# Why Space Hellas



Over **35 years of successful presence** in the ICT market



More than **700 leading international vendor certifications and accreditations** possessed by our engineers ensure the technological lead of the Company



3 in 1, awarded ITILv3 process compliant state of the art **nationwide technical support center**, serving the biggest enterprises on a 24h basis, handling more than 60.000 calls yearly



450 **highly specialized** employees



2 hours **repair time** in all major cities **with stringent SLA**



More than **45.000 on site calls** executed yearly



More than **€ 4 million readily available backup equipment** spread all over the country ensures nationwide business continuity for our customers



## Indicative Large Scale Projects

- Malta Information Technology Agency (MITA), Hybrid Cloud Enabling Infrastructure and Services
- National Visa Information System (NVIS) for the Greek Ministry of Foreign Affairs
- MPLS Managed Services for more than 1300 Bank branches
- Development of fingerprint identification system for the Greek Police (e-tap)
- Development Open System Intelligence (OSINT) system for the Greek Police (e-crime)
- Development of Electromagnetic Field National Observatory for the National Atomic Energy Commission
- Hellenic National Meteorological Service (HNMS) - Development of a Meteo Radar Network
- Implementation and technical support of LAN/WAN/IT infrastructures for major Banks in Greece
- IT Security - Implementation and technical support for major Banks and private Enterprises
- CCTV/Physical Security - Implementation and technical support in more than 2000 sites for major Banks and private Enterprises
- Implementation of Data Centre Disaster and Recovery sites for Banks and Enterprises
- Supply and support of core network components and OSS for large Telcos
- IP Telephony and Video Conferencing for very large Banks and Enterprises
- New Media and Digital Signage applications for major Telcos, Shopping Malls and Retail Shops
- Digital 3D Cinema applications for major multiplex auditoriums and independent exhibitors
- Passport Issuing System for the Ministry of Public Order Integrated Sports Venues Electronic Surveillance System for the General Secretariat of Sports
- Sports Facilities Access Control System, Member Card and eTicket Management for the General Secretariat of Sports
- Fleet Management and Remote Access System for the Hellenic Police
- Integrated Security System for Greek Military Bases Military Hospitals Health Network «FILIPPOS» for Hellenic MoD
- SIZEFXIS – Public Sector’s National Telecom Network Infrastructure Phase I & II
- Development of a New Meteorological Radar Network, Remote Site Security System for HNMS
- Hellenic Coast Guard Search and Rescue Centre Modernization Phase I & II
- Development of a Maritime GIS for the Hellenic Navy
- Passenger Number Record (PNR) for the Greek Police
- Access control and CCTV for 14 Greek Airports
- National system for tests Greek Ministry of Education
- Professional services for EUMETSAT



## Partnerships & Collaborations

AFL Hyperscale	Genetec	RAD Communications
AIRBUS	HikVision	Radware
APC	Honeywell	Rittal
AXIS	HP	RSA Security
Bosch	Huawei	Samsung
BT	IBM	Splunk
Cellebrite	Indra	Thales
CheckPoint	Lenovo	T - Systems
Cisco	Microsoft	Veeam
Citrix	NEC	VMware
Crownstirke	NetApp	Zetes
DELLTechnologies	Oracle	Zoom
Fortinet	Panduit	
Frequentis	Poly (Plantronics)	



## They trust us

### Enterprise & Telco



### Financial sector



### Public Sector & Defence



Space Hellas S.A. Telecommunications, IT, Security Systems and Service Private Enterprise for Provision of Security Services  
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